

Latest News!

Physicians Reporting Quality and Safety Concerns

As part of UCSF's medical community, you play a vital role in helping us maintain our commitment to excellent patient care and patient safety. It is your attention to detail and commitment to best practices that makes UCSF Medical Center one of the top ten hospitals in the nation.

What is your responsibility related to Patient Safety?

- Comply with relevant UCSF Medical Center policies and the Bylaws, Rules and Regulations of the Medical Staff. Medical Center Staff Bylaws can be accessed at <http://www.ucsfmedicalcenter.org/medstaffoffice/MedStaffBylawsRulesRegs.htm>.
- Comply with The Joint Commission's National Patient Safety Goals (NPSG) that are applicable to your patients and the care you provide. For more information on The Joint Commission's NPSGs, please view The Joint Commission's National Patient Safety Web page at http://www.jointcommission.org/PatientSafety/NationalPatientSafetyGoals/08_hap_n_psgs.htm
- Discuss your concerns about patient safety and quality of care at this hospital with your Attending Physician, Division Chief, Department Chair, or the Chief Medical Officer.
- Physicians who have concerns about the safety and quality of care at this hospital may report those concerns directly to the Joint Commission without fear of reprisal.



To report concerns contact The Joint Commission Office of Quality Monitoring by phoning 1.800.994.6610, or by sending an e-mail to complaint@jointcommission.org.



- For additional information regarding The Joint Commission Accreditation Requirements, contact Jolene Carnagey, Director, UCSF Medical Center Department of Regulatory Affairs, jolene.carnagey@ucsfmedctr.org.