

The Residents Report

June 2005

UCSF Collaboration Fights Skin Cancer in Transplant Patients

Joanna Yeh, UCSF Medical Student

Many people do not know that May was the official month for skin care awareness. As government institutions, hospitals, clinics, and schools all over the nation sponsor efforts in the fight against deadly melanoma and other skin cancers, two departments here at UCSF are starting their own special kind of fight.

The Department of Dermatology and the Department of Transplant Surgery at UCSF Medical Center are collaborating to raise awareness about skin cancer risks specifically in organ transplant recipients.

It is generally well known among health professionals that organ transplant patients are at increased risk for infection and organ rejection. Most of the general public, however, is unaware that 1 in 20 transplant patients will die of a skin related malignancy. Moreover, many skin cancers found in transplant patients are often more aggressive and have a higher recurrence and metastatic rate.

At some medical institutions, dermatology is part of the transplant team. At UCSF, however, dermatology and transplant services are completely separate. This unfortunately leads to the late detection of skin cancer in transplant victims. Sometimes it is too late to cure the cancer by the time the cancer is caught. Even if a cure is possible, surgical excision of the skin cancer often leads to significant morbidity and disfigurement. This can be avoidable if patients and health professionals are more aware of the warning signs of skin cancer.

With this in mind, UCSF will be holding a lecture series that aims to educate patients on the risk factors for skin cancer, early detection and prevention strategies, and treatment options. The first seminar, "Organ Transplant Recipients: Seminar on Skin Cancer Prevention and Treatment," will take place June 13th, 2005 from 5-7 PM in the Golden Gate Conference Center in Millberry Union. Speakers include Whitney Tope, MD, MPhil, Associate Clinical Professor of Dermatology, Ryutaro Hirose, MD, Assistant Professor in the Dept. of Surgery, and Isaac Neuhaus, MD, Clinical Instructor of Dermatology. Representatives from Neutrogena, Coppertone, and SunPrecautions Clothing will be displaying their latest products for skin protection and providing free samples to seminar participants. The second seminar will likely occur in 6 months.

Along with seminars, a website (<http://dermatology.medschool.ucsf.edu/highrisk>) is currently being created that will provide extensive background information on skin cancer. Patients, students, staff, and the general public will be able to access the website and learn about the different types of skin cancer, risk factors, and prevention strategies. Included within the online resource will be information devoted entirely to organ transplant patients. The intent is to have the website become a nationally utilized resource for organ transplant recipients.

This skin cancer project is funded by the Dean's Office of Graduate Medical Education's Patient Care Fund. The project is the first coordinated effort of its kind here at UCSF.

This unique initiative at UCSF is the brainchild of Bryan Cho, MD, PhD, a resident in Dermatology. After caring for patients with multiple cancerous growths, sometimes up to 20 and 30 at one time, Dr. Cho was inspired to figure out a way to prevent these cancers from developing. Having treated many patients with "catastrophic" skin cancers, Dr. Cho recognized "that [their] skin condition was likely completely avoidable if [they] had practiced good sun protection earlier in life." Knowing that much of the morbidity and mortality of extensive skin cancer can be prevented, Dr. Cho has worked to obtain funding, organize seminars, and develop a central website.

Seminar on Skin Cancer
Prevention and Treatment
Monday, June 13, 2005 (5-7PM)
Millberry Union-Golden Gate
Conference Center



UCSF School of Medicine
Graduate Medical Education
500 Parnassus Ave. MU 250E
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UCSF Medical Center/UCSF Children's Hospital
main entrance

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UCSF Bids Farewell to Dr Lee Jones

Calvin Eng, Graduate Medical Education

On April 29, 2005, the UCSF community said farewell to Lee Jones, MD. New opportunities challenge him as he assumes his new post as the Associate Dean of Student Affairs at the University of Texas Health Science Center at San Antonio.

After receiving his medical degree from Columbia University College of Physicians and Surgeons in New York, various opportunities bridged each other helping to form the path that has led Lee from cities in New York to California. In February of 1999, Lee joined the UCSF community with his initial appointment as the Director of the Psychiatric Consultation – Liaison Service. Lee has since performed a spectrum of dynamic roles in various capacities including a post as the Deans Office of Graduate Medical Education Director. Through functioning also as the Graduate Medical Education's Director of Duty Hours, Lee has been instrumental in producing the GME sponsored Grand Rounds and educating the various departments on the importance of duty hours limitations and the influence stress and fatigue contributes to medical errors.

The University of Texas will benefit from Lee's tenacious will and resounding voice for diversity. Lee is a strong advocate for increased cultural sensitivity and ethical awareness in the practice of medicine. With aid from the Culture and Behavior Curriculum Grant from the California Endowment, Lee has contributed towards the integration of culture and behavioral education as a separate curriculum component for each year of medical school at UCSF.

Active in not only clinical and administrative affairs, Lee has won praise and profound admiration from faculty, staff, residents and medical students alike. Through his roles as educator, mentor, and



Lee Jones, MD

confidant, Lee has made our most memorable moments functioning neither as faculty nor staff, but through his fundamentally intrinsic role as that of a friend. Lee's presence and kindness will undoubtedly be missed by his friends, patients, and peers. With tearful eyes and heavy hearts, the UCSF family wishes Lee much success and happiness as he embarks on the next chapter of his life with the University of Texas. ■

UCSF Bids Farewell to Dr Jones
UCare Pilot Program



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UCare Pilots in Long Hospital

Rachelle Blake, UCSF Medical Center, Clinical Information Systems

UCSF's clinical information system training for physicians and allied providers is coming! Pilot units (9 Long and 11 Long) at Parnassus will go live with the UCare system in July, and nursing staff and physicians who care for patients on these units will receive the first wave of training. Beginning in August, the remaining adult medical and surgical units will go live approximately every two to three weeks thereafter for the remainder of the year.

Over the coming weeks, the clinical systems team will provide information and demonstrations of UCare at several locations throughout the hospital,

as well as at a booth at the Residents' Orientation Fair, allowing staff to touch and see the system.

The training approach for clinicians, including interns, residents, attendings and allied providers who will use the clinical information system, is a short series of web-based courses. UCare web-based courses are highly interactive, concise and focused, providing flexibility in scheduling and giving time-constrained users the ability to set their own pace as they learn.

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News From The Library

Leslie Kleinberg, Kalmanovitz Library

Library Resources for Residents

The UCSF Library welcomes new and returning residents. To make sure you're aware of the Library's resources and services, here are answers to some questions we frequently hear from residents.

1. What online textbooks does the Library have?
2. How can I tell which online journals you have?
3. How do I access these resources from home?
4. How can I get articles we don't have at UCSF?
5. What is a GALEN Account and how do I get one?
6. How do I get into the computer labs when they are locked?
7. What library resources are available at the affiliated hospitals?

1. What online textbooks does the Library have?

AccessMedicine provides access to over 20 key medical books, including the Lange Current Diagnosis and Treatment series and Harrison's Principles of Internal Medicine Online. Stat!Ref features access to over 40 medical books, including ACP Medicine (formerly Scientific American Medicine) and Griffith's 5 Minute Clinical Consult. MD Consult provides access to a variety of specialty clinical books. The guide to Key Clinical Resources provides links to these resources and more, including UpToDate. See <http://www.library.ucsf.edu/collres/reflinks/clinical/>

2. How can I tell which online journals you have?

There are several ways. When searching PubMed@UCSF or other databases, choose the UC-eLinks button to access full text, if available. For more information on UC-eLinks, see <http://www.library.ucsf.edu/db/ucelinks.html>

To search for a specific title or browse by subject area, go to the Online Journals web page: <http://www.library.ucsf.edu/collres/journals/>

You can also search journal titles in the Library Catalog, which provides links to online titles: <http://ucsfcat.library.ucsf.edu/>

3. How do I access these resources from home?

For remote access, you will need to set up VPN (Virtual Private Network) through campus ITS. For more information, see <http://its.ucsf.edu/information/network/>

4. How can I get articles we don't have at UCSF?

When searching PubMed@UCSF or other databases, choose the UC-eLinks button to check for availability at UCSF. If we don't have the article you're looking for, select "Request" to submit an interlibrary borrow request. If the article is available from another UC, there are no fees. Articles are usually received within 4 working days; many can be delivered electronically.

5. What is a GALEN Account and how do I get one?

A GALEN Account allows you to use many of the Library's electronic services. Important GALEN Account services include access to computer labs, printing, and wireless laptop access from the Library and other UCSF locations. You will need your employee ID number to set up an account. For more information, see <http://www.library.ucsf.edu/info/accounts.html>

6. How do I get into the computer labs when they are locked?

The Library operates two computer labs (ILCs), including one 24-hour facility in Medical Sciences S165. To obtain a keypad code for access to both the ILC Library and ILC South, visit the Library Circulation Desk with your employee ID.

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Bear and Cubs sculpture proudly displayed in front of Kalmanovitz Library

For Galen Accounts, please visit the library webpage at

<http://www.library.ucsf.edu/info/accounts.html>

Library News



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Medical Center News

News From the UCSF Med Center

Supply Chain News

Gina Brown, UCSF Medical Center

As you know, UCSF Medical Center and UCSF Children's Hospital are recognized throughout the world as leaders in healthcare. We are known for innovative medicine, advanced technology and compassionate care. However, opportunities for improvement do exist. For example, supply expenses at UCSF are greater than the supply expenses at other leading academic Medical Centers. Why? As the costs of medical devices and pharmaceuticals in our industry continue to escalate, there is constant demand for us to improve efficiency and eliminate waste.

In May, supply management action teams were formed in several clinical areas. Over the next 12 months, these teams will be working vigorously to find opportunities to reduce supply expense and improve the levels of efficiency in our use and coordination of medical supplies, medical instruments, implants and pharmaceuticals throughout the Medical Center. This work will also include a focused effort to eliminate unnecessary laboratory tests.

Everyone in the Medical Center can contribute to this goal by ensuring we control expenses, eliminate waste and work collaboratively with these teams to identify and achieve savings. If you have ideas that will improve efficiency and eliminate waste, please call the supply chain hotline @353-1369 or send an email to Supply Team at: MMISwrkrm@ucsfmedctr.org

Electronic Medical Records Coming to UCSF Medical Center

Herodia Allen, UCSF Medical Center

UCSF Medical Center is moving ahead with the implementation of UCare, the UCSF name for a suite of electronic clinical systems that together form the electronic medical record. The first units going live with UCare will be 11 Long on July 9th and and 9 Long on July 23rd.

The first elements to go live are:

Physicians

- Inbox
- Patient Lists
- Progress Notes (Residents)
- Results views

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News From SFGH

Lee Learman, MD

SFGH GMCC met May 12, 2005. The committee reviewed the outcome of salary and benefit negotiations between the City of San Francisco and Committee of Interns and Residents (CIR). The new salaries are equivalent to those of the UCSF Medical Center and VA, inclusive of the housing allowance. The parties will renegotiate the contract in April 2006 for the subsequent year.

Committee members decided that the 05/06 priorities would be:

1. Dialog and advocacy with hospital administration regarding benefits, logistics, and patient care issues.
2. Coordination of duty schedules when residents transfer from one SFGH service to another.
3. Updates on SFGH rebuilding plan and impact of UC plans at Mission Bay.

The members identified specific items for each priority area.

Benefits, logistics and patient care issues

- Working with Lab Medicine representatives to look at developing evidence-based practice guidelines for ordering studies. The desired outcome is to create agreement on what is required for study approval.

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A view of San Francisco General Hospital's main entrance

News from UC Medical Center

News from SFGH



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Medical Center News

News From the VAMC

Patricia Cornett, MD, VAMC Education Office

1. The San Francisco VA is delighted to announce that the Office of Academic Affiliations has agreed to fund the UCSF residents increased salary and stipend benefits. This translates to an increase of \$500 per month effective July 1, 2005. This extra funding will allow the VA to partner with UCSF in this much deserved salary raise.

2. The San Francisco VA will be one of several VA's audited by the Office of Inspector General with the central issue being resident supervision. Residents working at the VA during the month of May will be asked to fill out a five-minute survey designed to explore their experiences at the VA. It is important for residents to recognize that the San Francisco VA has a specific policy on resident supervision. This policy is available on the San Francisco VA intranet. It includes rules that attendings must adhere to in terms of supervising the care provided by trainees as well as documentation requirements. ■



An aerial view of San Francisco Veterans Affairs Medical Center



*New Mission Bay Apartments
Rendering by Michael Seeham*

Housing for House Staff

Todd McGregor, Housing Services

Great news! House Staff are now eligible for the new Mission Bay apartments, opening in August 2005. The complex offers a variety of apartment styles, from studios to 3-bedroom options. For single tenants, an additional option includes a private bedroom in a shared apartment.

There is no security deposit required, and the on-line application is free. High-speed internet service is provided at no additional cost. Housing Services is committed to providing competitively priced housing, and most apartments fall below rental market rates.

Mission Bay housing is located along 3rd Street, across the plaza from Genentech Hall and the state of the art Bakar Fitness Center. A university child care center will open just one block away in early 2006. Within walking distance are restaurants, markets, bookstores, banks and retail. UCSF shuttle service connects from Mission Bay to the hospitals at SFGH, the Parnassus campus and Mt. Zion.

For a brochure and rates, contact UCSF Housing Services at 476-2231, or housing@cls.ucsf.edu. Applications are on-line at <http://www.campuslifeservices.ucsf.edu/housing> ■

For Additional Information

Please Contact:

Todd McGregor, Resident Relations Manager
University of California, San Francisco
Housing Services - MU 102 West
500 Parnassus Avenue
San Francisco, CA 94143-0232

(415) 502-8981

<http://campuslifeservices.ucsf.edu/housing>

News from VAMC
Housing for House Staff



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ACGME Site Visit 2005 Conducted at UCSF

Calvin Eng, Graduate Medical Education

The ACGME conducted their scheduled institutional site visit this past April at the University of California San Francisco. Such a review is necessary in order to maintain voluntary accreditation with the ACGME.

The Accreditation Council for Graduate Medical Education is a non-profit organization that accredits roughly 8,000 programs encompassing 119 specialties. This accreditation body not only establishes standards and policy for graduate medical education but also oversees the specialty specific Residency Review Committees (RRC) that write Program Requirements and make accreditation decisions for residency and fellowship programs. Under its guidance, the ACGME has drafted policies, such as Duty Hours and the General Competencies, to aid in addressing concerns pervasive to all accredited programs and specialties.

With such a large oversight, it is not only necessary for the ACGME to be stringent on its approval process but detrimental in sustaining the educational value these programs provide. Paramount to its success is the commitment and

effort taken in continually improving their assessment processes. Each site visit includes not only objective interviews with the program directors, faculty, and trainees, but a lengthy review of the program's documentation is an integral part of the process as well.

The implications and benefits for a trainee in completing an ACGME accredited program are not trivial. Given a more dynamic view of the landscape, it becomes clear that the benefits are not only a boon for the trainees, but for the institution itself. Completion of an ACGME accredited program is necessary for residents to be eligible for board certification and in many states, state medical licensure. Additionally, institutions sponsoring accredited programs are eligible for funding from sources such as the federal Center for Medicare and Medicaid Services.

With the results of the recent survey due this coming fall, UCSF strives to continue in exercising careful diligence in upholding its accreditation status.

Many thanks to all the faculty, housestaff and staff for participating in this important review. ■

UCare

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Web-based courses that will be offered beginning in early June for providers include:

- Introduction to UCare
- Viewing Results with UCare
- UCare for Physicians

The UCare courses will also include training relating to the recently piloted Sentillion (network logon/logoff) system as well as updated web-based patient management functions including transferring and discharging patients.

Keep an eye out for updates and course enrollment instructions. Through effective UCare training, our goal is to give you the tools you need to continue providing and documenting excellent patient care.

Questions? Contact Rachelle Blake at Rachelle.Blake@ucsfmedctr.org or CISROLLOUT@ucsfmedctr.org. ■

Library News

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7. *What library resources are available at the affiliated hospitals?*

Library services and UCSF electronic resources are generally available at the affiliated hospitals (SFGH, Mt. Zion, and the SF VA). For information on affiliate libraries, see <http://www.library.ucsf.edu/staff/affiliate.html>

Have a question that's not answered here? Whenever you have a question, you can contact us via our website. To email us, go to <http://www.library.ucsf.edu/contact/> or choose the "Contact Us" button at the top of any GALEN page. You will then see a link to the email contact form.

To receive monthly newsletters with general information about new resources and services at the Library, subscribe to LIBRARY NEWS. Visit <http://www.library.ucsf.edu/info/about/news/listserv.html> ■

ACGME Site Visit 2005

UCare cont'd

Library News cont'd



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Chief Resident Spotlight:

Kim Rhoads, MD, UCSF Department of Surgery

Kim Rhoads, MD

I am 35-years-old and I grew up in San Diego. My mom has worked at UCSD Medical School as the assistant to the Dean of Student Affairs for the past 30 years. She is fondly known as “the mom” to the students and helps guide them through the trials and tribulations of medical school; much like Maureen Mitchell here at UCSF. I was first exposed to the sciences and medicine as a career during high school when I participated in a minority recruitment summer program at UCSD. I worked in a basic science lab for two consecutive summers at the ages of 14 and 15. Although I enjoyed basic science, I was very independent and after those two summers in the lab, I declared that I would not pursue a career in medicine or science.

When I enrolled at UC Berkeley, I decided to major in Linguistics. Late in my junior year, I had a panic attack about the limited opportunities available to me as a linguist. At that point, I made the decision to complete the prerequisites for medical school and prepared myself for the MCAT.

I attended medical school through the joint UC Berkeley-UCSF medical program. I chose the joint program over the traditional UCSF program as it allowed me to pursue my interests in health policy and the inequities in health outcomes I observed in people of color. I wrote my Master’s thesis on the psychosocial issues involved in breast cancer care and treatment for black women at Highland Hospital in Oakland. I was fascinated by the impact, positive or otherwise, a surgeon had on the patients’ perception of their medical care. Through this exposure, it became evident to me that inherent to problems with access to medical care involved obstacles introduced by ethnic and social class discrepancies in the doctor-patient relationship. This further fueled my ambition to pursue a career in public health.

However unexpectedly, I decided on a career in Surgery after my third year rotation. I was drawn in by the pace and excitement of the specialty. Surgeons have the unique ability to literally change a patient’s life with our hands, an aspect more resounding than any other field in medicine. In the UCSF Surgery program, unlike most specialties, all trainees have an opportunity to serve as chief in their final year of clinical training. It is a highly visible and public role in our system and as such is very demanding.

It is both a privilege and an honor to have come this far in this field, particularly as a black woman. However, I am troubled when patients occasionally assume I am an environmental services employee who has come to clean the wastebasket or to bathe them. On the other hand, it is truly rewarding to be recognized by some patients for my accomplishment in becoming one of fewer than 300 black women surgeons nationwide. I can only



*Chief Resident Spotlight: Kim Rhoads, MD
UCSF Department of Surgery*

speculate as to the impact I have had on others in this capacity, but my primary goal is simply to be the change I want to see in the world and the field of medicine.

My life has changed dramatically since starting the Surgery residency. I married my husband when I was a third year medical student. With open communication and hard work, our marriage has survived a total of three residencies (my husband is a board certified pediatrician and anesthesiologist), two chief years (his and mine), and two pregnancies (during my senior and chief years). I don’t recommend a pregnancy during the clinical years of a surgical residency, but my daughter, Nia, and my son, Julian, are my greatest accomplishments of the past seven years. As far as balancing all these relationships, and maintaining a healthy family, I won’t say it’s easy, but my best advice is to cultivate a strong faith in the universe and maintain the belief that everything in life works out the way it is supposed to.

As my residency comes to a close, I leave UCSF for that other University in Boston to revisit my interest in social justice in health care and health policy. I am uncertain where this path will take me, but I do know that as an African American physician, I have to use my education to address poor outcomes for underrepresented minorities in a way that reaches

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Chief Resident Spotlight



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UC Med Center News

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Nursing

- Admission Assessment (except physical assessment)
- Shift Assessment (except physical assessment)
- Flowsheet Charting
- Intra-unit Transfers & Discharge

Respiratory Therapy

- Flowsheet Charting

All physicians are asked to participate in web-based training, available June 13th online. Upon completion of a four 20 minute modules, you will receive a user ID and password to access the UCare system. ■

SFGH News

cont'd from pg 4

- Working with the Emergency Department and Radiology regarding ED Admitting Procedures and Inpatient Access to CT scans.

Coordination of duty schedules:

- Working with each other to identify and prevent scheduling conflicts when residents make transitions from one SFGH service to another by:

1. Possibly having all involved services use www.amion.com for scheduling; and

2. sharing scheduling access to effect early identification and correction of conflicts.

- Sharing the dates of departmental events (exams, retreats, etc.) when residents need to be exempt from call. It may be possible to post these dates on the SFGH Dean's office website.

Updates on SFGH Rebuild and UCSF Plans at Mission Bay: Dr. Carlisle will provide ongoing updates at future SFGH GMEC meetings.

The Committee Chair, Dr. Learman encouraged the departing chief residents to sign-out the importance of SFGH GMEC meeting attendance to the incoming chief residents. Meeting dates for the remainder of 2005 were shared. ■

Chief Spotlight

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beyond the routine doctor-patient relationship. Wherever this life takes me, I will remain humble in the realization that beyond all the other titles—mother, wife, doctor, chief resident, and surgeon—I am simply a human being dedicated to doing the best I can. ■

Skin Cancer

cont'd from pg 1

A truly coordinated effort, the project involves many staff members in the dermatology department and transplant services, including residents and support staff. Lisa Weber, a dermatology nurse, is currently involved in making hundreds of UV sensing bracelets to remind patients to wear sunscreen. Faculty members have also contributed to these efforts, including Dr. Whitney Tope, Director of the new High Risk Skin Cancer Clinic that will be begin in September 2005.

Questions regarding the seminar or the skin cancer project at UCSF may be directed to skincancer@sbcglobal.net. More information about the seminar can be found at <http://dermatology.medschool.ucsf.edu/skincancer>. ■

Many Thanks!

The Dean's Office of Graduate Medical Education would like to thank the following for their time and effort with this issue:

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Summer's Here! Have More Fun, Spend Less!

As a UCSF community member, you get special summer travel and entertainment discounts for you and the kids. How about reduced admission to a major theme park? Prefer a summer blockbuster? Pick up your discount tickets to Regal Cinemas, AMC and Sony Metreon theatres. All tickets available at Millberry Union Desk, 500 Parnassus Avenue.

Paramount's Great America

UCSF price: \$25.00, adult/child
Ages 2 and under are free

Universal Studios

UCSF price: \$35.00, adult/child

Six Flags Marine World

UCSF price: \$25.00, adult/child
Ages 2 and under are free

Save the date!

UCSF Fun Day at Paramount's Great America on Saturday, **September 24, 2005**

Discount travel to Disneyland or Disneyworld available! Contact Get Away Today vacations at 1-800-523-6116 or visit www.getawaytoday.com

For more information call, Campus Life Services @ 415.476.2675 or visit: www.campuslifetimeservices.ucsf.edu

UC Med Ctr News cont'd

SFGH News cont'd

Chief Spotlight cont'd

Skin Cancer cont'd



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