From: UCSF-GME
Subject: FROM PHARMACY -- System Shutdown on April 5
Date: Wednesday, April 01, 2009 11:34:05 AM

TO: UCSF PHYSICIANS AND NURSES

FROM: Bret Brodowy, Pharm.D.
Assistant Director, Pharmaceutical Services
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RE: PHARMACY SYSTEM UPGRADE

At about 12:30 a.m. Sunday, April 5, the pharmacy information system (WORx) will be shut down in the final phase of an upgrade process that began on Feb. 28. The downtime is expected to last about 20 hours through 9 p.m. and will affect all inpatients at Parnassus and Mount Zion.

The patient medication list (PML) in UCare will not be updated during the upgrade and won't be current until late Sunday evening. During this time, please consult the paper medication administration record (MAR).

Physicians can assist with this upgrade by submitting the following orders to the Pharmacy by 4 p.m. on Saturday, April 4:

- Chemotherapy orders for administration on Sunday
- Procedural orders to take place on Sunday

Thank you in advance for your assistance. Pharmacy is adding significant additional staff on April 5 to minimize the impact on patient care. We appreciate your cooperation and understanding.

Please contact me at 353-8162 if you have any questions.

If you have urgent patient care issues during the upgrade, please contact the pharmacy manager on site during the upgrade at 353-8415 or page Pharmacy at 443-RXRX (443-7979).