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Medical Center Update

News for employees of UCSF Medical Center
January 9, 2009

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UC Anticipates Continued Contract Talks with Nurses

UC is anticipating the resumption of contract talks with California Nurses Association (CNA) in either negotiations or mediations with a third party. The registered nurses at UC's five medical center voted on Dec. 22, to authorize a strike; however, no strike date has yet to be set. The nurse's contract runs from March 2008 to September 2010 and allows UC and CNA to "reopen" the contract to discuss wages and benefits. CNA represents more than 10,000 nurses at UC medical centers

in San Francisco, Davis, Irvine, Los Angeles and San Diego. More information about the contract talks is available at http://www.ucnurses.com/index.php and http://atyourservice.ucop.edu/employees/policies_employee_labor_relations/collective_bargaining_agreements.html. To read the CNA statement, see http://www.calnurses.org/media-center/press-releases/2008/december/university-of-california-rns-authorize-strike-as-nurses-protest-eroding-staffing-conditions.html.

Update Information for Patients on UCSFHealth.org

To ensure the best service to UCSF Medical Center and UCSF Children's Hospital patients, please review phone numbers, addresses and all other information posted at www.ucsfhealth.org and send updates to Web Services at webservices@ucsfmedctr.org. Clinics are listed at www.ucsfhealth.org/clinics, medical services at www.ucsfhealth.org/medicalservices, and the Find a Doctor directory at www.ucsfhealth.org/doctors. To view the UCSF Children's Hospital web site, from the medical center homepage, click on the UCSF Children's Hospital logo to be redirected. If you have any questions, contact Korry Scott, assistant Web editor, at korry.scott@ucsfmedctr.org. To send feedback, visit www.ucsfhealth.org/feedback.

UCSF in the News

Parents Lobby for Teen Heart Screenings — Prompted by the untimely death of a Bay area high school athlete, UCSF cardiologist Dr. Byron Lee and his group announce they have just received a grant from the NFL's Hall of Fame to provide cardiac screenings to high school football players in San Francisco. Watch the Jan. 6 story on KGO-TV San Francisco.
http://abclocal.go.com/kgo/story?section=news/health&id=6588553

Surgeons Often Blamed When Hip Replacements Fail — In a study led by Dr. Kevin Bozic, UCSF orthopedic surgeon, hip replacement failure more often lies with surgical error than with an implant design flaw. Read the Jan. 2 story in The Washington Post.
http://www.washingtonpost.com/wp-dyn/content/article/2009/01/02/AR2009010200772.html

Injured Iraqi Boy to Have Surgery at UCSF — Dr. Lawrence Lustig, director of the UCSF Douglas Grant Cochlear Implant Center, will perform surgery on an

injured Iraqi boy to install a cochlear implant, a prosthetic device that allows deaf people to process sound. Read the Jan. 2 story in the San Francisco Chronicle. http://www.sfgate.com/cgi-bin/article.cgi?f=/c/a/2009/01/01/BA4E152KQA.DTL%0A

Human Resources News

Milton and Helen Pearl Award for Outstanding Service — Nominations for the 2009 UCSF Medical Center at Mount Zion Milton and Helen Pearl Award for Outstanding Service are being accepted. The purpose of the award is to recognize and reward a staff member who has provided outstanding service to Mount Zion and has consistently performed at an extraordinary level, above and beyond normal job requirements. The award recipient will be honored at the annual Founders' Day awards ceremony on May 1 and will receive $1,500 funded by the Pearl family. Nominations are due by noon on Friday, Feb. 27. For any questions, please contact Nannette Diokno in Human Resources at 353-4004 or nannette.diokno@ucsfmedctr.org. For more information about the award and the nomination form, visit http://hr.ucsfmedicalcenter.org/employeerecognition/pearlaward.htm.

2009 Chancellor's Awards — Nominations are still being accepted for the following 2009 Chancellor's Awards:

- **Advancement of Women –**Deadline: 5 p.m., Tuesday, Jan. 13
- **Public Service –** Deadline: 5 p.m., Friday, Jan. 16
- **Exceptional University Service –** Deadline: 5 p.m., on Friday, Jan. 30
- **Exceptional University Management --** Deadline: 5 p.m., Friday, Jan. 30

Awards will be presented at the annual Founders' Day lunch on May 1. For addition information or to view the full award announcement, please visit http://chancellor.ucsf.edu/awards/contents.htm.

New Moffitt Café Hours and Updates — Starting Tuesday, Jan. 20, Moffitt Café will have new hours of operation. The café will now be opened Sunday through Saturday from 6:45 a.m. to 8 p.m. The Coffee Corner hours will be 6 a.m. to 11 p.m., Monday to Friday, and 7:30 to 10:30 a.m. and 4:30 to 11 p.m. on the weekends.

During the second floor hallway renovation, the Coffee Corner will close at 10:45 p.m., then resume its new hours after Feb. 1. There will be no access in and out of the café after 10:55 p.m. and the seating area will not be available after 10:30 p.m. The Coffee Corner also offers new hot and cold menu items and dinner service.

Slippery Fish offers sushi demonstrations are held from 11:30 a.m. to 1:30 p.m. every other Wednesday. The next demonstration is Jan. 21. Join us for our special Chinese New Year menu on Monday, Jan. 26.

Winter Get-a-Way by Everyday Errands — Let Everyday Errands help you plan the perfect getaway and find discount packages at many of the most popular U.S. and Canadian ski destinations. If you would like to vacation closer to home, Everyday Errands can send you on your way with discounts at Enterprise Rent-A-Car., reserve your lift tickets or make a special dinner reservation. For more information, call Everyday Errands at Mount Zion at 885–7345, Parnassus at 353–9135 or at 2300 Harrison St. at 353–4431 or visit http://serviceexcellence/everyday_errands/ to learn more about all the available Everyday Errands services.

2009 Everyday PRIDE for Everyone — Winter classes for the Everyday PRIDE for Everyone series is now available. Sessions are offered at Mount Zion and Parnassus campus. To register, visit the Communication and Distance Education (CADE) site at http://cade.ucsfmedicalcenter.org/lmw/. Five basic communication courses: Dealing with Difficult People, Service Recovery, Cultural Competency, Caring for Yourself and Caring for Others will be offered. For more information, contact the Service Excellence office at 353–7963 or visit http://serviceexcellence/everyday_PRIDE/all_employees.asp.

UCSF Farmer's Market Re-Opening — Starting Wednesday, Jan. 14, UCSF Farmers' Market will re-open for service every Wednesday from 10 a.m. to 3 p.m. in the Ambulatory Care Center breezeway, 400 Parnassus Ave. Congratulations to the weekly farmers' market raffle winners for November and December: Sharon Coleman, Jennie Crossfield, Melanie Fisch, Larry Girardo, Robert Kirkbride and Rosanne Rappazinni.

New Process for 403(b) Plan Hardship Distributions — Internal Revenue Service (IRS) regulations allow 403(b) Plan participants to seek a hardship distribution because of an immediate and heavy financial need. In the past, most hardship requests for amounts of $10,000 or less were based on the participant's self-certification that the distribution met one of the required conditions for a hardship, such as eligible medical expenses, purchase of a principal residence and tuition payments. Effective Jan. 1, self-certification are no longer permitted because of changes in IRS rules. Participants seeking a hardship distribution will be required to provide proof of hardship regardless of the amount requested.

The new hardship request process is as follows:

1. Call Fidelity Retirement Services to request a hardship at (866) 682-7787).
2. If you meet initial requirements (e.g., active employee, no loans available, etc.), Fidelity will provide an application form and list of required documentation.
3. Fidelity will review the completed application for signature and required documentation. An employer signature is not required.
4. If the form and documentation meet the requirements, Fidelity will execute the transaction and assess a $25 processing fee.

These new rules affect only 403(b) Plan hardship distributions. The rules for unforeseen emergency distributions from the 457(b) Plan have not changed. If you have questions, please email Carl Klompus at carl.klompus@ucop.edu.

Joint Commission Board of Commissioners Appointment — Dr. Mary H. McGrath, professor of surgery in the Plastic and Reconstructive Surgery, was recently named to the Joint Commission Board of Commissioners. The Joint Commission is an independent, not-for-profit organization that accredits and certifies more than 15,000 health care organizations and programs in the United States. Joint Commission accreditation and certification is recognized nationwide as a symbol of quality that reflects an organization's commitment to meeting certain performance standards. McGrath has been a panel member and consultant for the Food and Drug Administration (FDA) for more than 20 years and serves regularly on review panels at the National Institutes of Health.

CONEXIS Web site Registration — Faculty and staff have reported problems with registering on the CONEXIS web site. The main issues appear to be with employees using pop-up blockers and browsers other than Internet Explorer. The site was designed for Internet Explorer and may not work as well using other browsers. CONEXIS reports that several hundred UC employees have successfully registered on the web site and CONEXIS customer service can assist employees who experience problems. Employees should turn off pop-up blockers and may need to change some computer settings. A browser support page provides detailed technical instructions. If you need assistance, call CONEXIS customer service at (800) 482-4120, Monday - Friday 5 a.m. to 5 p.m. For more information, visit http://atyourservice.ucop.edu/news/general/0901-conexis_update.html.

CEO Office Hours — CEO Mark Laret will hold drop-in office hours Tuesday, Jan 13 and Tuesday, Feb. 2, from 6:30 to 8:30 p.m. inside the Moffitt Café on the second floor of the Parnassus hospital. Please come by to talk about the UCSF

Medical Center, make suggestions or just say hello. There will also be a Mark Laret Town Hall meeting on Wednesday, Feb. 25 from noon to 1 p.m. at UCSF Medical Center at Mount Zion.

Religious Holidays — A list of religious holy days, maintained by Spiritual Services, is posted each month on the medical center Intranet site at http://serviceexcellence/spiritual_care_services/religious_holy_days/.

Job Opportunities — For a listing of jobs at UCSF Medical Center, please visit www.ucsfhealth.org/jobs.

THANKS Program — Recognize a fellow employee by submitting a THANKS form at www.ucsfhealth.org/thanks

Events

BayKids Movie Festival, Feb. 8 — Please join UCSF Children's Hospital and BayKids, Sunday, Feb. 8 at 3 p.m. in the de Young Museum at Golden Gate Park, 50 Hagiwara Tea Garden Drive, to celebrate our patients' accomplishments and view their work at our premiere night and film festival. The festival will feature a variety of movies, from entertaining action adventures to compelling documentaries. All of movie productions are kid directed and produced. Join us to help celebrate our talented young moviemakers.

Understanding Pulmonary Fibrosis, Feb. 27 — UCSF Medical Center, UC Davis Medical Center and Stanford University Medical Center are jointly sponsoring a patient seminar called "Understanding Pulmonary Fibrosis" on Saturday, March 7 from 10 a.m. to 2:30 p.m. at the Arrillaga Alumni Center at Stanford University. Experts will address topics including diagnosis of pulmonary fibrosis, management issues, current research, lung transplantation, pulmonary rehabilitation, oxygen therapy and available resources for patients and families. Participants will be provided lunch and educational materials. Free oxygen re-fills will be available. Please RSVP to 353-1071 or jane.berkeley@ucsf.edu by Friday, Feb. 27. For more information, see www.ucsfhealth.org/ild

To submit events for the medical center Web site at www.ucsfhealth.org/calendar, send information to Korry Scott at korry.scott@ucsfmedctr.org.

Did You Know…

The Neuro-Intensive Care Nursery (NICN) that opened at UCSF Children's Hospital in November 2008 is the nation's first neuro-intensive care nursery. It offers specialized treatment for infants who show indications of brain damage at birth, which puts them at risk of developing cerebral palsy, mental retardation or other cognitive disorders. For more information, see http://www.ucsfhealth.org/childrens/special/n/119905.html.

"Did you know" is a feature of Medical Center Update to highlight the people and achievements of UCSF. If you have any facts you'd like to submit, please send them to internal.communications@ucsfmedctr.org.

The deadline for the next issue of Medical Center Update is **Wednesday, Jan. 21** Past issues are available on the Web at marketing.ucsfmedicalcenter.org/publications/medical_center_updates/.

UCSF Medical Center | UCSF Children's Hospital

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