From: UCSF-GME
Subject: FROM CLINICAL LABS -- Customer Satisfaction Survey
Date: Thursday, January 15, 2009 9:29:51 AM

TO: PHYSICIANS, FELLOWS, RESIDENTS AND INTERNS

FROM: Tim Hamill, M.D.
Medical Director, Clinical Laboratories
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RE: CUSTOMER SATISFACTION SURVEY

Clinical Laboratories is conducting its online Customer Satisfaction Survey. Your participation provides useful information in our efforts to improve laboratory services. Please take a few minutes to respond to our 23-question survey, conducted every other year by clicking on the URL below:

http://www.zoomerang.com/Survey/survey.zgi?p=WEB228LYP4JKNM

If you have any questions, please contact Betty Yalich, senior supervisor of Quality Assurance and Compliance, at 353-9319 or by email at betty.yalich@clinlab.ucsfmedctr.org .

Thank you in advance for your response.