From: UCSF-GME
Subject: MEDICAL CENTER UPDATE -- February 20, 2009
Date: Friday, February 20, 2009 4:09:17 PM
Attachments: Medical Center Update -- February 20, 2009.rtf
oledata.mso

Medical Center Update

News for employees of UCSF Medical Center
February 20, 2009

Inside Today's Update

- **Mount Zion Dialysis Gets a Facelift**
  - **Medical Center Seeks Employees for Focus Group**
  - **Medical Center Web Site Updating List of Support Groups**
  - **UCare Pharmacy System Completes First Round of Testing**
  - **UCSF IN THE NEWS**
- **HR NEWS – CEO Office Hours and Town Hall Schedule, Everyday Errand's Free Shoe Polishing, Mileage Reimbursement Change, Pearl Award, Free Tax Preparation**
  - **EVENTS -- Pain Symposium, Pharmacy School Blood Drive**
  - **Did You Know …**

Mount Zion Dialysis Gets a Facelift

The Mount Zion outpatient dialysis unit is getting a makeover. The $144,000 in renovations include fresh paint, new flooring, new TVs and dialysis chairs. The work has already begun and is expected to be completed in May. On average, the center provides 50 dialysis treatments a day and serves about 100 patients. Most

patients come three times a week for treatments that last three to four hours. The dialysis center is open from 5 a.m. to 11:30 p.m., Monday to Saturday, including most holidays, and is located at 1675 Scott St.

Medical Center Still Seeks Employees for Focus Group

UCSF employees are still needed to participate in a focus group about primary care services provided by UCSF Medical Center and others in San Francisco. The feedback is being gathered as part of an initiative to improve and expand UCSF primary care. All UCSF employees – including those who are patients at UCSF and those who get care elsewhere – are being sought. Each participant will receive a $75 gift card for participating.

About 20 UCSF employees will be selected to participate in one of two evening sessions, each an hour and a half to two hours long in downtown San Francisco. Another 20 non-UCSF participants are being recruited for the other sessions. To inquire about participating, call (650) 871–6800 and ask for the UC San Francisco focus groups. The deadline to call is Friday, February 27. Candidates will be asked a series of questions to determine if they qualify. The market research is being conducted by Strategy and Business Planning at UCSF Medical Center.

Medical Center Web Site Updating List of Support Groups

The medical center's Web site is collecting information to add or update information about patient support groups, which can be found at http://www.ucsfhealth.org/adult/supportGroups/index.html.This section provides brief descriptions about groups offered at UCSF along with support group contact information. If you know or run a support group open to medical center patients and families, please send the following information to the Web editor:

- The name of the support group
- A sentence or two describing the group
- When, where and how often the group meets
- A phone number or email contact for the group

Send all submissions to the Web editor, Kim Wong at kim.wong@ucsfmedctr.org

UCare Pharmacy System Completes First Round of Testing

The first round of testing the UCare orders, pharmacy and medication charting project was completed last week. For the past three years, UCSF along with General Electric have been developing a new pharmacy component of the UCare system. The system handles the doctors' request for a prescription, alerts and notifies doctors and pharmacists when there is a drug allergy or interaction with another drug and documents the administration of medicine to patients.

Several years were spent in the planning, designing and building of the complex system. Completing each round
of testing brings UCSF Medical Center closer to eliminating handwriting and transcription errors and reducing prescribing-related adverse drug events. The medical center will continue to work with GE to fix problems and prepare for the next round of testing. If you have questions or comments, please contact John Godon, IT project manager, at john.godon@ucsfmedctr.org or 353-4680.

UCSF IN THE NEWS

Good Neighbor Shares Kidney: Instead of offering to water the lawn, Jim McEvoy offered his kidney to the woman across the street, raising the bar for neighbors everywhere. The transplants took place at UCSF Medical Center. Read the Feb. 18 San Leandro Times story at http://www.sanleandrotimes.com/*ws4d-db-query-Show.ws4d?*ws4d-db-query-Show***DBC-BGA-208209212213214216-1405***-Database***-***sltimes(directory)a_slt(directory)***.ws4d?sltimes/a_slt/column.html.

Iraqi Boy Gets First Hearting Tests at UCSF: Three year old Mustafa Ghazwan received a cochlear implant at UCSF Medical Center in January and successfully completed his first hearing tests since the surgery. Watch the Jan. 17 video on KGO's Web site at http://abclocal.go.com/kgo/story?section=news/local/san_francisco&id=6662972.

HUMAN RESOURCES NEWS

Office Hour and Town Hall Schedule: Office hours and town halls will be held by either CEO Mark Laret or new interim Chief Operating Officer Ken Jones. All are welcome to drop by to make suggestions, or talk about the medical center. Here is

the latest schedule:

- Wednesday, Feb. 25: town hall with Ken Jones from noon to 1 p.m. at Herbst Hall
- Wednesday, Mar. 4: office hours with Ken Jones from 6:30 p.m. to 8:30 p. m. at Moffitt Café
- Tuesday, Mar. 17: office hours with Mark Laret from 6:30 p.m. to 8:30 pm. at Moffitt Café
- Tuesday, April 14: office hours with Ken Jones from 6:30-8:30 am at Moffitt Café

Free Shoe Polishing with Everyday Errands: Every Tuesday in March, Everyday Errands will offer a free shoe polish (one pair of shoes per customer per week) to every customer who visits our sites. Check with your site representative to learn more about this and other specials. For information, call Everyday Errands at Mount Zion at 885–7345, Parnassus at 353–9135 or at 2300 Harrison St. at 353–4431 or visit http://serviceexcellence/everyday_errands/ .

Mileage Reimbursement Changes: Effective this January, the mileage reimbursement rate for private vehicles will drop to 55 cents per mile.

Pearl Award for Outstanding Service: Nominations are still being accepted for the 2009 Milton and Helen Pearl Award for Outstanding Service at UCSF Medical Center at Mount Zion. The award recognizes a staff member who provides service to the Mount Zion campus and consistently performs at an extraordinary level. The nominee must demonstrate exceptional willingness to render additional service of consequence to others such as patients, patients' families, doctors, co-workers and others. The recipient of the award will be honored at this year's UCSF Founders Day awards ceremony on May 1 and will receive $1,500 funded by the Pearl family. Nomination forms are due on Feb. 27. Forms may be faxed to 353-4029 (with original to follow by mail) or hand delivered to 350 Parnassus Ave., Suite 210. For any questions, please contact Nannette Diokno in Human Resources at 353-4004 or nannette.diokno@ucsfmedctr.org. For more information about the award and the nomination form, visit http://hr.ucsfmedicalcenter.org/employeerecognition/pearlaward.htm.

Free Tax Preparation for Eligible Employees: SF Works, a program of the San Francisco Chamber of Commerce, is offering to help employees with annual household incomes of $45,000 or less get free tax preparation help from IRS-certified tax preparers. Visit http://www.earnitkeepitsaveit.org/ to find a site near

you.

Job Opportunities --For a listing of jobs at UCSF Medical Center, please visit www.ucsfhealth.org/jobs.

THANKS Program -- Recognize a fellow employee by submitting a THANKS form at www.ucsfhealth.org/thanks

EVENTS

Pain Symposium, March 5 -- The Mount Zion Campus Committee and UCSF PainCare are hosting a seminar on Post-Traumatic Stress Disorder and Pain from 5:30 to 6:30 p.m. on Thursday, March 5 in Herbst Hall, UCSF Medical Center at Mount Zion, 1600 Divisadero St. Registration will open at 5 p.m. Food will be provided. Dr. Charles Marmar, chief of mental health services at the Veterans Affairs Medical Center in San Francisco, and Shannon McCaslin, staff psychologist at the VA Medical Center, will speak. For more information, visit http://mountzion.ucsfmedicalcenter.org/pain_management/rounds.html or contact Carrie Louie in medical center administration at Mount Zion at 885-7451 or carrie.louie@ucsfmedctr.org.

Pharmacy School Blood Drive -- The UCSF School of Pharmacy is conducting its second annual Blood Drive to raise blood and platelets and educate pharmacy students of the need. The drive is being held through Saturday, March 14. The four pharmacy school classes -- along with help from friends, alumni, faculty and staff – are competing to raise the most units of blood and platelets. Please drop by the UCSF Blood Center in Millberry Union, Level I, Room MU-09 near Subway, to make a donation. For more information, call the UCSF Blood Center at 353-1809 or visit www.ucsfhealth.org/bloodcenter.

A campus calendar for employees is at calendar.ucsf.edu. A calendar for patients and health professionals is at www.ucsfhealth.org/calendar.

To submit events for the medical center Web site at www.ucsfhealth.org/calendar, send information to Korry Scott, assistant Web editor, at korry.scott@ucsfmedctr.org.

Did You Know . . .

UCSF Children's Hospital has a musician-in-residence who is part of the Music Therapy Program in Child Life Services. Gabe Turow works with young patients -- from babies to teens -- by using music as a coping tool. He plays his own music for patients and teaches them how to play instruments. Additional instruments are always needed. If you would like to donate an instrument, contact Child Life Services at 353-1203. For more information, see http://www.ucsfhealth.org/childrens/special/m/120030.html.

"Did you know" is a feature of Medical Center Update to highlight the people and achievements of UCSF. If you have any facts you'd like to submit, please send them to internal.communications@ucsfmedctr.org.

The deadline for the next issue of Medical Center Update is Wednesday, March 4. Past issues are available on the Web at marketing.ucsfmedicalcenter.org/newsletters.html.

UCSF Medical Center | UCSF Children's Hospital

INTERNAL COMMUNICATIONS, UCSF MEDICAL CENTER
2300 HARRISON ST., SAN FRANCISCO, CA 94110
PHONE: 353-4948 FAX: 353-4916
INTERNAL.COMMUNICATIONS@UCSFMEDCTR.ORG

WWW.UCSFHEALTH.ORG

INTRANET: INTRANET.UCSFMEDICALCENTER.ORG

Caring comes first

Please distribute this newsletter to our employees who don't have email. Thanks.