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Medical Center Update

News for employees of UCSF Medical Center
December 12, 2008

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2008 UCSF Medical Center Annual Report Debuts

Focusing on milestones of the past year, including four national rankings that placed UCSF Medical Center among the leading hospitals nationwide, the 2008 annual report highlights the institution's concerted effort to champion a culture of care and safety at every level. Through events ranging from UCSF Children's Hospital's collaboration with ValleyCare Health System, to our superior outcomes in organ transplantation, to the progress being made at Mission Bay, the report illustrates that delivering the highest quality and safest care is our top priority every day. If you would like to see a hard copy of the UCSF Medical Center and UCSF Children's Hospital annual report, please contact your manager who will receive a copy of the report on Monday. To view the report online, go to http://www.ucsfhealth.org/annualreport08.

UCSF Partners With GE to Develop National Electronic Medical Record

UCSF Medical Center is one of four health care institutions nationwide working with GE Healthcare to develop a national electronic health record system and related technologies. The effort is part of a five-year, $200 million project involving GE, UCSF, Mayo Clinic in Rochester, Minn., Intermountain Healthcare in Salt Lake City; and Montefiore Medical Center in New York. The partners will collaborate to develop and commercialize systems to enable patients to securely share their data with medical professionals. This new platform also would allow doctors to share best practices across organization lines.

The systems developed as part of this collaboration will lead directly to enhancements in UCare. For example, the new pharmacy system that UCSF has been developing with GE will underlie the provider order entry (cPOE) system that will roll out in 2009. The new ICU system that will be going live in 2009 is a direct result of this collaboration. These state-of-the-art components will put UCSF in a leadership position in deploying this technology to support leading-edge care.

Michael Blum, chief medical information officer at UCSF Medical Center, added, "Like the clinical care it supports, a great electronic health record evolves over time, improving to meet changes in the clinical, regulatory and social environment in which it exists. We envision a record that not only supports and enables leading-edge, safe, efficient care, but one that shifts the focus to the patient and their care experience. Individualized care, teaching, therapeutic selection and dosing will all become second nature. As genetic diagnostics and therapeutics become mainstream, the system will support and optimize their utilization. Most important, the electronic health record will always be there, unobtrusively optimizing care and supporting the patients, nurses, ancillary providers, and the clinicians as they move

through their health care experience."

Spine Center Tackles Most Complex Spine Surgeries on West Coast

UCSF Neurosurgeon Christopher Ames, M.D., director of spinal tumor and deformity surgery, Department of Neurological Surgery, and Vedat Deviren, M.D., Department of Orthopaedic Surgery, and colleagues successfully removed a large cancerous tumor in a single piece from the cervical spine of a patient in 12 hours — a procedure that is believed to be the first of its kind in complexity and to have taken place in record time. Read the Dec 4 UCSF Today story at http://pub.ucsf.edu/today/cache/feature/200812033.html

UCSF in the News

Breathing New Life -- Capt. Dean Violet, a volunteer firefighter at the Dry Creek/Lokoya fire station on Oakville Grade, is back at home in Napa following a double lung transplant on Aug. 10. Violet was a patient at UCSF Medical Center. Read the Dec. 6 Napa Valley Register story at: http://www.napavalleyregister.com/articles/2008/12/05/news/local/doc4938b65d51101161015913.txt

Hayward Boy Gives Thanks for Bone Marrow Transplant -- Stephon Cinsear Williams, 3, diagnosed with a rare autoimmune disorder that occurs in one out of a million children, hemophagocytic lymphohistiocytosis, or HLH, received a bone marrow transplant from an anonymous donor last week at UCSF Children's Hospital. Read the Dec. 1 story in the Hayward Daily Review: http://www.insidebayarea.com/dailyreview/localnews/ci_11084857

San Francisco Has its Own Ravens of Parnassus – The (Tacoma, Wash.) News Tribune reports: "Ravens were the last bird I expected to see on Parnassus' Heights. The "mountain" we were descending is in San Francisco. Sidewalks and busy streets, not mountain paths, traverse its slopes. It does overlook Golden Gate Park, and perhaps that's where the ravens withdraw to when they seek some wilderness. Instead of Greek ruins, the massive structure sitting atop this Parnassus is the world famous medical school and hospital for the University of California, San Francisco. Read the Dec. 10 story at: http://www.thenewstribune.com/soundlife/story/550806.html

Focus on Women's Health in the Community -- The UCSF National Center of

Excellence in Women's Health is producing a radio program on KPOO, 89.5 FM in San Francisco titled, "Focus on Women's Health in the Community." Dixie Horning, director of the center, and Brian Auerbach, communications coordinator at the center, host the show that airs on the second and fourth Tuesdays of each month from 4:30 to 5 p.m. The Nov. 25 program featured a discussion with Horning about holiday depression and overeating. To listen, visit the archive page at the RedTap Sessions Web site: http://redtapsessions.com/?p=167.

HUMAN RESOURCES NEWS

2009 Annual Contribution Limits for 403(b) and 457(b) Plans -- The Internal Revenue Service recently announced the 2009 Maximum Annual Contribution (MAC) limit for retirement plans. That means the MAC limit for the UC Retirement Savings Program's 403(b) Plan and/or 457(b) Plan will increase to $16,500.
For employees who are age 50 as of Dec. 31, 2009, the limit will be $22,000. In addition, some employees may be eligible to make additional contributions under the lifetime catch-up provisions of the plans.
Employees who wish to maximize their contributions to each plan may want to increase contributions for 2009 based on these contribution limits. Call Fidelity Retirement Services (1-866-682-7787) for details.
Those who wish to change payroll deductions for the first pay date in 2009 should check with their local payroll offices regarding deadlines for contribution changes.
For more, visit: http://atyourservice.ucop.edu/news/retirement/0810-contrib_lmt.htm

UC Retirement Readiness Education Programs -- Are your ducks all in a row? Start planning now – it's never too early. For information on valuable and free education programs for faculty and staff on preparing for retirement, visit: http://ucsfhr.ucsf.edu/index.php/hrupdate/article/2532/

Chancellor's Awards for Public Service -- Nominations are being accepted for the Chancellor's Award for Public Service. This award recognizes employees who have demonstrated outstanding public service beyond the scope of their normal job duties, research or training. Three individuals — one academic, one staff, one student/resident/postdoctoral scholar — will be selected to receive this award and will receive $2,000 (pre tax). The awards will be presented at the annual Founders Day Awards luncheon in the spring. Award criteria and nomination forms are available at http://chancellor.ucsf.edu/awards/public/contents.htm. Nominations must be returned to the Chancellor's Award for Public Service Committee, Box

0402, by 5 p.m. on Friday, Jan. 16, 2009. If you have questions, please contact Margaret Johnson at 476-2405 or margaret.johnson@ucsf.edu.

Chancellor's Award for Exceptional University Management -- Nominations are being accepted for the Chancellor's Award for Exceptional University Management. This award recognizes non-academic employees who have consistently performed in their university positions at a level beyond ordinary expectations. Up to three individuals will be selected to receive these awards. Each will receive $3,000 (pre-tax). The awards will be presented at the annual Founders Day Awards luncheon in the spring. Nominations for the award must be made by the nominee's supervisor and must be endorsed by her or his department or unit head. Award criteria and nomination forms are available at http://chancellor.ucsf.edu/awards/mgmt/contents.htm. For more information, call 476-4285 or e-mail joanne.fraysse@ucsf.edu. Forms and supporting materials must be returned to Joanne Fraysse, Box 0836, 3333 California St., Suite 325, by 5 p.m. on Friday, Jan. 30, 2009.

New Moffitt Café Hours -- Beginning Monday, Jan. 5, 2009, the Moffitt Café serving area will close at 8 p.m. and the Coffee Corner will be open from 6 a.m. until 11 p.m. After 8 p.m., dinner items, snacks, desserts and beverages can be purchased at the Coffee Corner, located in the rear dining room. Please note that the café's holiday hours are 6:45 a.m. to 7 p.m. for Dec. 24, 25, 26 and 31, and Jan. 1 and 2. The Coffee Corner and 920 Express will be closed on those days.

UCSF Farmers Market Closure -- UCSF Farmers Market will be closed during the winter holiday season. The last day of operation will be Wednesday, Dec. 17. The market will reopen on Wednesday, Jan. 14 at the Ambulatory Care Center breezeway.

Omaha Steaks Savings from Everyday Errands -- When you give Omaha Steaks, you never have to worry about right size, color or style. Just in time for the holidays, Everyday Errands is offering up to 70 percent off Omaha Steaks products. Omaha Steaks products can be shipped anywhere and have many shipping options. Order now for everyone on your holiday list and spend the rest of the season relaxing with family and friends. Please contact your local Everyday Errands site at Parnassus, 353-9135, Mount Zion, 885-7345 or 2300 Harrison St., 353-4431. Visit http://serviceexcellence/everyday_errands/ for more information and hours of operation.

Everyday Errands Holiday Wrap-A-Thon — No time for gift wrapping this year? Everyday Errands is at your service by offering complimentary holiday gift wrapping next week. In addition, gift cards and gift card boxes will be available for

purchase. Gifts will be wrapped on a first come, first serve basis; there will be a limit of five gifts per person per day. Boxes will not be provided so please bring your gifts ready to be wrapped in a box. To view the gift wrapping schedule, visit http://serviceexcellence/everyday_errands/specials.asp. For more information, call Everyday Errands at Mount Zion at 885–7345, Parnassus at 353–9135 or at 2300 Harrison St. at 353–4431 or visit http://serviceexcellence/everyday_errands/ to learn more about all the available Everyday Errands services.

Free Microsoft Computer Classes -- Learning Services is offering classes on "Basic Computer Skills" for beginner computer users, beginner and intermediate PowerPoint, beginner Excel and beginner Outlook 2003. Courses are free for all medical center employees who have approval from their managers. Enroll online at http://cade.ucsfmedicalcenter.org/lmw/ or contact Paris Jefferson, assistant training coordinator, at paris.jefferson@ucsfmedctr.org. Additional, information about Learning Services is available at http://training.ucsfmedicalcenter.org.

Job Opportunities — For a listing of jobs at UCSF Medical Center, please visit www.ucsfhealth.org/jobs.

THANKS Program — Recognize a fellow employee by submitting a THANKS form at www.ucsfhealth.org/thanks

EVENTS

2009 Love & Laughter – Come "LOL" at the 2009 Love & Laughter event on May 2, 2009 at the Palace of Fine Arts. This event benefits the Auxiliary at UCSF Medical Center at Mount Zion and enables the Auxiliary to fund programs that would not otherwise be available. Although the Auxiliary's services are free of charge to all patients, the Auxiliary reaches out to those with the greatest need through a variety of activities. These include helping the working poor and those with limited, or no insurance to secure medically related needs that promote quality of life; supporting the elderly, disabled, and isolated by providing transportation to treatments and clinic visits; helping children cope with life-threatening cancers by turning their special wishes into reality; and assisting non-English-speaking patients and families by offering educational materials in their language of origin. There are also other programs that are quite visible throughout the hospital and the community that the Auxiliary is affiliated with such as the Cancer Resource Center, the Friend to Friend Store, and Art for Recovery. A portion of the ticket purchase to Love & Laughter is tax-deductible. To purchase tickets and get your donation in

before the end of this tax season, or for more information about the event please contact Ashley Montgomery with RBP, Inc. at 621-2255 or ashley@rbpevent.com. Mark your calendars and stay tuned for more details.

Holiday Bingo Party -- The UCSF Hospitals Auxiliary and Volunteer Services are hosting a holiday bingo party for all adult hospital patients and their families on Thursday, Dec. 18 from 1 to 2:30 p.m., on the 10th floor, Room M-1015. Holiday cookies and treats will be served. The bingo game will be televised and broadcast live in patient rooms on channel 24 for those unable to join the party in person. Patients who need a bingo card delivered to their room may call Volunteer Services at 3-1196 between 8 a.m. and 1 p.m. After 1 p.m., patients can call 8-4519 for a bingo card and to select a prize if they are a winner.

To submit events for the medical center Web site at www.ucsfhealth.org/calendar, send information to Korry Scott at korry.scott@ucsfmedctr.org.

Did You Know…?

The IT Customer Support Center – employees' first point of contact for computer, telephone and application support ─ handles an average of 9000 customer requests each month. This includes 7000 phone calls and 2000 Web submits. The CSC's new supervisor, Lynn Bosworth, comes to UCSF with more than 18 years of IT service management experience and is an active member of the Help Desk Institute (HDI) and is ITIL-certified (IT Infrastructure Library). Bosworth has worked previously at USC, Paramount Pictures, McKesson, and American Express. She and Darlena Torres, CSC manager, look forward to meeting old and new customers alike when they embark on the CSC Outreach Initiative in early 2009.

"Did you know" is a feature of Medical Center Update to highlight the people and achievements of UCSF. If you have any facts you'd like to submit, please send them to internal.communications@ucsfmedctr.org.

The deadline for the next issue of Medical Center Update is **Friday, Dec. 19**. Past issues are available on the Web at marketing.ucsfmedicalcenter.org/publications/medical_center_updates/.

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Caring comes first

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