From: Internal Communications
Subject: 2008 UCSF Medical Center and UCSF Children"s Hospital Annual Report
Date: Friday, December 12, 2008 3:33:30 PM

Dear Colleagues,

Since taking the helm of UCSF Medical Center more than eight years ago, my top priority has been elevating the level of care provided at the medical center to match UCSF's reputation as one of the world's leading academic and research institutions. In this year's annual report, we highlight some of the advances we have made in reaching that goal, focusing on our commitment to superior care and outcomes, outstanding patient safety, excellent service and patient satisfaction.

Our progress in achieving and maintaining the highest standards was reflected in several accreditations, rankings and activities last year – all illustrating that we are making great strides in quality and safety by placing our patients first in everything we do. Because of your dedication, and the dedication of every employee, our hospital is safer for patients and provides higher quality of care than ever before.

In addition to harnessing the innovative thinking within our walls, we also now turn to our extended community for guidance more than ever. Whether from the neighbors surrounding our burgeoning Mission Bay campus or the corporate leaders on the Executive Council, we are receiving quality counsel and critical analysis as we move forward. By continuing to leverage this rich diversity of ideas, experience and skill, I firmly believe that our best days are yet to come.

To view the 2008 annual report of UCSF Medical Center and UCSF Children's Hospital, go to http://www.ucsfhealth.org/annualreport08. If you would like a hard copy of the report, please send a message to alyce.lee@ucsfmedctr.org and include your mail box number.

Thank you for all you do in behalf of UCSF Medical Center, UCSF Children's Hospital and the patients and families that we serve.

Sincerely,

Mark R. Laret
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