
From: Freeman, Sharon **On Behalf Of** Baron, Bobby
Sent: Monday, August 17, 2009 4:41 PM
Subject: Justin Akers Joins GME

Dear all:

I am most pleased to introduce Justin Akers as the new Manager of Resident and Fellows Affairs in the Office of GME. Justin will fill the position previously held by Amy Day, prior to her promotion to Director of GME.

Justin is joining GME after working for four years in Campus Life Services' Housing department. Based at Mission Bay, Justin helped develop and implement policies and procedures for the new Mission Bay Housing complex, which opened in 2005. Justin was also responsible for the leasing and customer service operations at the complex. On a daily basis, he interacted with a wide cross section of the University population, including residents, fellows, post docs, students, and faculty. While at Housing, Justin also became the point person for his department's Balanced Scorecard, a complex strategy tool that captures organizational goals, measures, and targets. Additionally, Justin served as his department's assessment manager. He organized focus groups, analyzed survey data, and collaborated with his colleagues to implement operational improvements that increased customer and stakeholder satisfaction.

Justin is originally from Ohio and holds his undergraduate degree from Boston University and his masters from the University of London. In his free time, he is an avid portrait photographer and enjoys the local theater scene.

Please join me in welcoming Justin to UCSF GME!

Best,

Bobby Baron
Associate Dean for GME